

CALLING 911



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GENERAL QUESTIONS

- What is your EMERGENCY?
- What happened?
- Have shots been fired or has a weapon been used?
- Is medical help needed?
- Number of persons injured?
- What type of injuries are there?
- What is the time delay, if any?
- What property was taken and is any of it easily identified?

ENVIRONMENTAL QUESTIONS

- Is there potential physical harm to any person at the scene?
- Is there a major traffic problem or hazard present?
- Are there any other hazards present?
(i.e., electrical, chemical, explosive, etc...)
- Is there danger to any person that cannot normally function without assistance?
(i.e., children, handicapped, elderly, etc...)

SUSPECT QUESTIONS

- How many suspects?
- Is the suspect still at the scene, or still in the area?
- Do you know the suspect(s) name?
- Can you identify the suspect(s)
- Description of suspect(s)
- Where are the suspects now?
- Direction and method of flight
- Description of vehicles - CYMBAL
(Color, Year, Make/ Model, Body and License)

WEAPON QUESTIONS

- Is there a weapon involved?
- Where is the weapon now?
- How is the person using the weapon?
(i.e., pointing, carrying, brandishing, etc...)

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ADDITIONAL CONSIDERATIONS

- Full name and phone number of the caller will be requested
- Relationship between the caller and the incident will be requested
- Location of the caller will be requested
- Will often be asked to stay on the line if safe to do so
- Where and who will emergency responders be meeting on scene (i.e., caller, witness, etc...) to better brief or direct them to the problem
- Refuse information - remain anonymous

DO NOT BE AFRAID TO CALL 9.1.1
IF IT FEELS LIKE AN EMERGENCY...IT IS AN EMERGENCY